



Privacy Policy for AllWorks Group Bristol

Last updated: 8 May 2026.

1. Introduction

AllWorks Group Bristol ("we", "us", or "our") is committed to protecting and respecting your privacy. This Privacy Policy explains how we collect, use, store, and protect personal information when you interact with us, use our services, visit our website, or otherwise engage with our business.

2. Information We Collect

We may collect and process the following types of personal information:

- Name and contact details (such as email address, phone number, postal address)
- Business or company information where relevant
- Information submitted through forms, enquiries, or service requests
- Payment and invoicing information where applicable
- Website usage information, including cookies, IP address, and browser/device data
- Communications between you and AllWorks Group Bristol

3. How We Use Your Information

We use personal information to:

- Provide our products and services
- Respond to enquiries and customer support requests
- Manage business relationships and contracts
- Process payments and maintain financial records
- Improve our website, services, and customer experience
- Send relevant updates, marketing communications, or service information (where permitted)
- Comply with legal and regulatory obligations

4. Legal Basis for Processing

Under UK data protection law, we rely on one or more of the following legal bases:

- Consent
- Performance of a contract
- Compliance with legal obligations
- Legitimate business interests



5. Sharing Information

We may share personal information with:

- Service providers, contractors, and professional advisers
- Payment processors and software providers
- Regulatory authorities where legally required
- Business partners where necessary for service delivery

We do not sell personal data to third parties.

6. Data Retention

We retain personal information only for as long as necessary for the purposes outlined in this policy, including legal, accounting, and operational requirements.

7. Data Security

We implement reasonable technical and organisational measures to protect personal information from unauthorised access, disclosure, alteration, or destruction.

8. Your Rights - Under UK GDPR, you may have the right to:

- Access your personal data
- Correct inaccurate information
- Request deletion of your data
- Restrict or object to processing
- Request transfer of your data
- Withdraw consent where processing is based on consent
- Lodge a complaint with the Information Commissioner's Office (ICO)

9. Cookies

Our website may use cookies and similar technologies to improve functionality and analyse usage. Users can manage cookie preferences through browser settings.

10. Third-Party Links

Our website or communications may include links to third-party websites. We are not responsible for their privacy practices.

11. Changes to This Policy

We may update this Privacy Policy from time to time. Any changes will be published on our website or provided directly where appropriate.